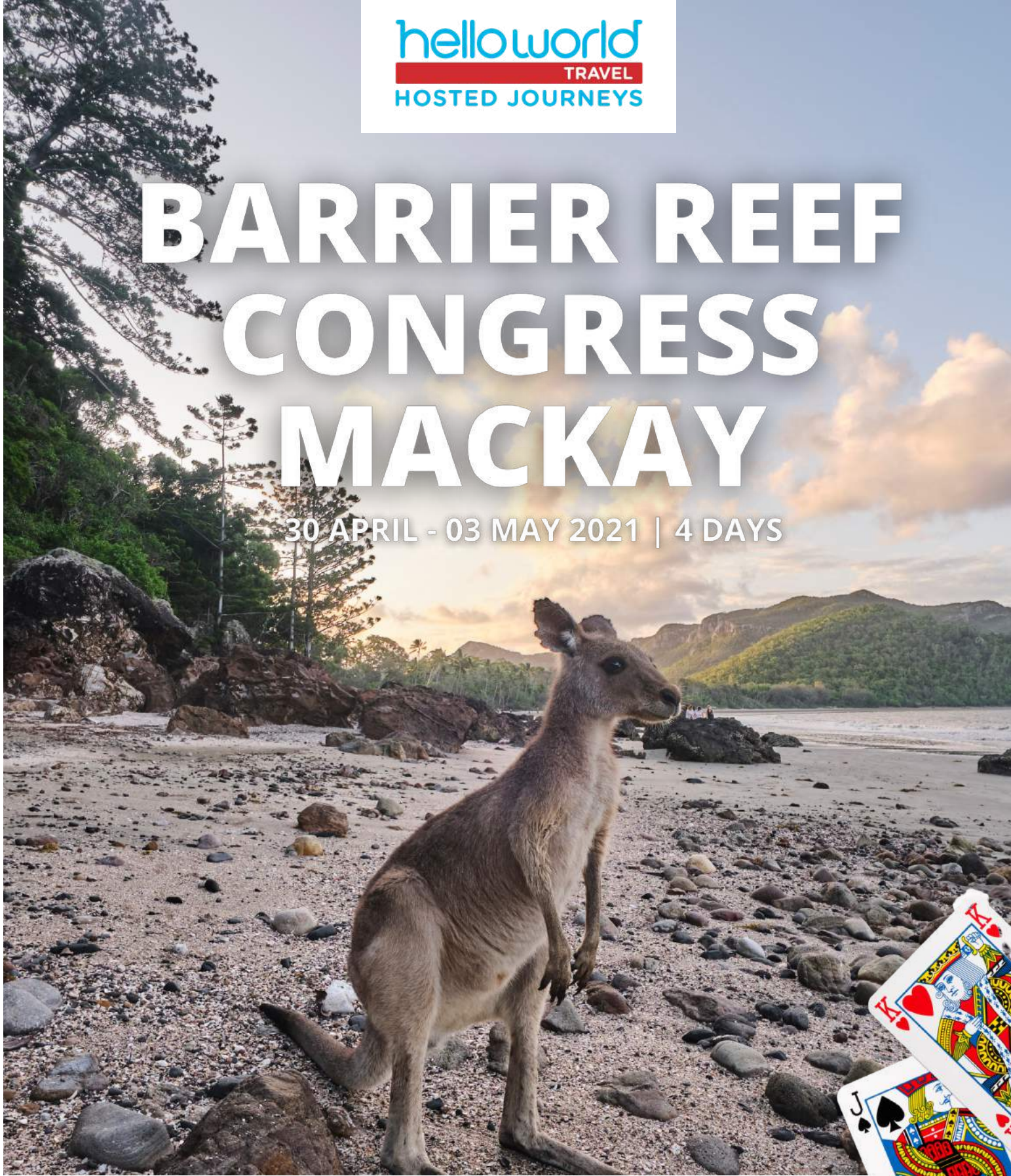


BARRIER REEF CONGRESS MACKAY

30 APRIL - 03 MAY 2021 | 4 DAYS



Celebrating
— 25 YEARS —

GOLD POINT
EVENT



Discover the heart of
Queensland!

WELCOME TO MACKAY

The Mackay region is delighted to support the Mackay Contract Bridge Club as they welcome all members, players and their families for the Barrier Reef Congress in 2021.

The region offers diverse experiences and an enviable climate, with daily temperatures averaging 23 degrees Celsius in April/May! It's the perfect weather to enjoy a dip at the popular Blue Water Lagoon or one of the region's 31 beaches, some of which are just a stone's throw from the City Centre.

Be swept away in the culture of Mackay's City Centre, which features one of the best collections of art deco buildings in Queensland.

Relax and watch the sunset over the blue water Pioneer River, or enjoy a stroll along the 21km award-winning Bluewater Trail, which takes in the region's natural beauty and features six original and eye-catching pieces of public art.

There's also a vibrant seaside marina with alfresco dining, pristine rainforest hinterland and one of the only places in the world that offers a chance to scuba dive with platypus.

The region is fueled by the mining industry in the Bowen Basin, a resurgence in agribusiness, growth in tourism, and an emerging marine sector. It is the largest sugar-producing region in Australia and nearly a third of Queensland's export goods originate from the Mackay region.

While you are in Mackay for the congress, we do encourage you to bring your family friends and explore the local region.

Helloworld Travel Mackay in partnership with the Mackay Contract Bridge Club and the Queensland Bridge Association, are pleased to offer the following Congress Packages. These packages are based on departures from Brisbane, Sydney or Cairns to Mackay for the duration of the Congress. Extensions & amendments will be available to suit your needs. If you are extending your stay please ensure to outline this on your booking form so that your flights can be booked appropriately. If you require flights from an alternative city please also contact your dedicated Helloworld Travel representative.

We hope you enjoy your stay!



ACCOMMODATION OPTIONS

OAKS RIVERMARQUE ★★★★★

For the finest hotel accommodation Mackay has to offer, look no further than Oaks Rivermarque. With contemporary, stylish apartments located on the iconic Pioneer River in central Mackay, you'll discover bright, modern and spacious apartments just a short walk from all the city has to offer.

Features: on-site restaurant & café | 24-hour reception | shared BBQ facilities | free on-site parking | WiFi available - 30 minutes free per day

Distance from 500 Pavilion, Mackay Showgrounds: 1.3km

Distance to Shopping & Restaurants: 800m



OAKS CARLYLE ★★★★★

Oaks Carlyle is conveniently located in the heart of the Mackay city centre, The new hotel offers the choice of contemporary hotel rooms and self-contained one, two and three bedroom apartments .

Features: Outdoor swimming pool | BBQ Area | Complimentary Car Parking | WiFi available - 30 minutes free per day | on-site restaurant

Distance from 500 Pavilion, Mackay Showgrounds: 2km

Distance to Shopping & Restaurants: 800m





ACCOMMODATION OPTIONS

QUEST MACKAY ON GORDON ★★★★★

Quest Mackay on Gordon serviced apartment style hotel rooms offer guests a relaxed and comfortable Mackay on Gordon accommodation experience perfect for short or long stays. Quest Mackay on Gordon is located in the heart of the Mackay close to Bluewater Quay, Pioneer River, shopping centres, cinemas and the Bluewater Trail.

Features: Swimming Pool | 24 hour On-site Management | Car Parking | BBQ Facilities | Complimentary Wi-Fi | On-site Restaurant

Distance from 500 Pavilion, Mackay Showgrounds: 1.6km
Distance to Shopping & Restaurants: 450m



QUEST MACKAY ★★★★★

Quest Mackay serviced apartment style hotel rooms offer guests a relaxed and comfortable Mackay accommodation experience perfect for short or long stays. The city is full of interesting shopping, dining and entertainment options, colourful markets and a lively arts scene. Within the range of the hotel you will find the Mackay Entertainment and Convention Centre, Bluewater Lagoon and Walking Trail and a short distance away is Mackay Town Beach.

Distance from 500 Pavilion, Mackay Showgrounds: 1km
Distance to Shopping & Restaurants: 400m





ACCOMMODATION OPTIONS

RYDGES MACKAY SUITES ★★★★★

Offering style, convenience and the ultimate in relaxation is the Rydges Mackay Suites. Located in the city heart it boasts hotel rooms and serviced apartments with access to many local entertainments. Bars & Restaurants.

Features: Complimentary Car Parking | Free WiFi | on-site restaurants & bars | Swimming Pool | Gym

Distance from 500 Pavilion, Mackay Showgrounds: 1.3km

Distance to Shopping & Restaurants: 20m



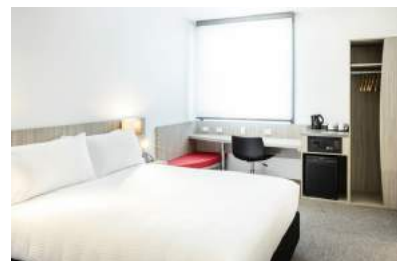
IBIS MACKAY ★★★★★

Ibis Mackay, a part of the Accor hotel brand, is a modern hotel with superb facilities welcoming local visitors, workers and travellers alike to Mackay. Situated directly opposite the airport and about 6km from the CBD, the Ibis is perfect to explore the town and surrounding attractions and boasts unparalleled comfort.

Features: Complimentary Car Parking | Free WiFi | on-site restaurant & bar | Gym

Distance from 500 Pavilion, Mackay Showgrounds: 4.9km

Distance to Shopping & Restaurants: 6km





2021 CONGRESS PACKAGES

QUEEN PACKAGE - 3 NIGHTS

- Return Flights from Brisbane, Sydney or Cairns
- 23kg of checked in luggage allowance
- 7kg of carry on luggage allowance
- 3 Nights Accommodation at your hotel choice
- Check in FRI 30APR21 / Check out MON 03MAY21



Departing Brisbane	\$595 per person
Departing Sydney	\$745 per person
Departing Cairns	\$795 per person

KING PACKAGE - 4 NIGHTS

- Return Flights from Brisbane, Sydney or Cairns
- 23kg of checked in luggage allowance
- 7kg of carry on luggage allowance
- 4 Nights Accommodation at your hotel choice
- Check in FRI 30APR21 / Check out TUE 04MAY21



Departing Brisbane	\$695 per person
Departing Sydney	\$845 per person
Departing Cairns	\$895 per person

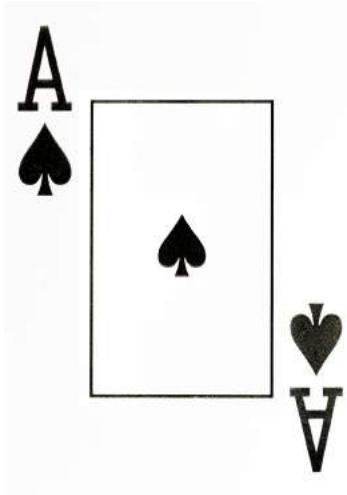


2021 CONGRESS PACKAGES

ACE PACKAGE - 5 NIGHTS

- Return Flights from Brisbane, Sydney or Cairns
- 23kg of checked in luggage allowance
- 7kg of carry on luggage allowance
- 5 Nights Accommodation at your hotel choice
- \$50 Mackay City Centre Food Voucher
- Check in FRI 30APR21 / Check out WED 04MAY21

Departing Brisbane	\$835 per person
Departing Sydney	\$985 per person
Departing Cairns	\$1,035 per person



Let us tailor make a package to suit you and your family! We can assist with:

- Tailored itineraries
- Holiday extensions
- Car Rental
- Islands & Whitsunday Stays
- Plus much more!



DAY TRIPS

Why not extend your stay and explore this beautiful region! Here are some suggested day trips you might like to enjoy during your time in Mackay.

City Centre **PHOTO WALK** **& SMARTPHONE PHOTOGRAPHY WORKSHOP**



- > Guided photo walk around the Mackay CBD
- > Photography hints & tips for your smartphone or tablet
- > Work on framing different compositions & explore the effects of different lighting conditions
- > Live editing demonstration and workshop
- > Hosted by award winning photographer Ben Dolphin

FROM

\$35 PER
PERSON



DAY TRIPS

Sunrise **WITH THE WALLABIES** **ON THE BEACH AT CAPE HILLSBOROUGH**



- > Return transfers from Mackay CBD
- > Sunrise with the Wallabies experience on the beach at Cape Hillsborough
- > Morning Tea with Coffee and local delight at the Old Station Tea House
- > Endless photo opportunities
- > Up close experience with the local wildlife

FROM **\$59** PER PERSON



DAY TRIPS

Experience **EUNGELLA**

NATIONAL PARK DAY TOUR



- > Return coach from Mackay CBD
- > Morning Tea with Coffee and local delight at Vintage Kiss
- > Informative Talk at Melba House
- > Short walk with valley views at Sky Window & Goodes Lookout
- > Farm Tour, Ploughman's lunch & Local Mini Market at Cloudbreak Lowlines & Eungella Beef
- > Search for Platypus at Broken River (sightings not guaranteed)
- > Guided tour at Cedar Gallery with beverage & seasonal tasting plate

FROM

\$150 PER PERSON



DAY TRIPS

Discover **AIRLIE BEACH**

SHOPPING & POOLSIDE LUNCH DAY TOUR



- > Return coach from Mackay CBD
- > Morning Tea at Zarby's Cafe, Mt Ossa including tea/coffee & homemade cookie
- > Two course poolside lunch at Coral Sea Marina Resort including shared antipasto platter and your preferred plated meal, a glass of sparkling wine on arrival and tropical fruit punch
- > Time for shopping along Airlie Beach Main Street & Proserpine
- > Shopping guide & exclusive discounts

FROM

\$155 PER PERSON

Terms & Conditions

The following terms and conditions form the basis of your contract with Helloworld Travel Mackay. Please read them carefully as they set out your and our respective rights and obligations. Payment of your deposit to Helloworld Travel confirms that you have read, understand and agree with the conditions outlined below and on the booking form.

To make a reservation:

To confirm a reservation please contact Johanna Wood at Helloworld Travel Mackay:
Phone: 07 4969 3600
Email: johanna.mackay@helloworld.com.au

Deposit, Booking & Medical Form & Final Payment Details:

A non-refundable deposit of \$50 per person is due within 7 days of making a booking. You are also required to complete a Booking Form and return it along with your deposit. Please also attach a copy of your photo ID. Bookings are subject to auto cancel after 7 days if the deposit and Booking Form is not received.

Final payment is due no later than Friday 26 February 2021. If your reservation is made after this date, full payment is required at time of booking.

Package Pricing:

The package price is per person based on twin share accommodation and subject to a minimum number of passengers booked. Should minimum numbers not be met, we reserve the right to withdraw the package prior to final payment date and a refund of your paid deposit will be offered. Your package pricing may increase if minimum numbers are not met. Deposits merely hold the reservations and, due to ongoing currency fluctuations, prices cannot be guaranteed until final payment has been made. Helloworld Travel reserves the right to modify program itineraries, included sightseeing and substitute accommodations and transportation at any time due to unforeseen circumstances. In such circumstances, we will do our best to supply comparable services, accommodations and itineraries, and there shall be no refund in this situation.

Special Requests:

Specific requests such as bedding, adjacent rooms, seat requests on flights and special meal requirements can be made on your Booking Form. Please note, Helloworld Travel will do everything they can to accommodate your requests, however, they can not be guaranteed.

Single Accommodation:

Single Accommodation may be available upon request and a \$295 single supplement will apply.

Travel Insurance:

Travel Insurance is highly recommended when travelling. Helloworld Travel recommends Covermore. If you require a quote please contact Helloworld Travel today.

"Covermore Insurance is issued by Great Lakes Australia (ARBN 127 740 532, ABN 18 964 580 576, FSL 318603). Any advice provided is general advice only. Please consider your needs, financial situation and the combined FSG/PDS available from us before deciding to buy this insurance.

What's not included:

Items such as (and not limited to) items of a personal nature, beverages, meals and sightseeing not detailed on the itinerary, excess baggage, portage (unless specified) and travel insurance.

Airfare Conditions:

Airfares included in this package may be based on various airlines, and are subject to change without notice. Airfares are in economy class and subject to availability at time of booking and the group airfare conditions. Schedules, taxes and fuel surcharges included are subject to change and additional charges may apply for alternate routes and airlines. If you wish to upgrade to Premium Economy, Business or First Class (if available on your flight services) please ask your Travel Consultant for availability and upgrade costs. Air travel is arranged with independent airlines. Helloworld Travel will arrange air travel as advertised in connection with your holiday package. All airfares are subject to flight and booking class availability. Once air tickets are issued, airline amendment and/or cancellation fees apply and, in some cases, are non-refundable.

Name changes can be made up to 14 days prior to departure for a fee of \$25 per change. Voluntary date and schedule changes will incur fees + fare difference if applicable.

Helloworld Travel is not liable for delays or disruptions of air travel. Once tickets are issued, Helloworld Travel will have no other liability and will not be responsible for refunding the cost of any services booked in conjunction with the flights.

Photo ID:

Your reservations must be made in exactly the same name as your photo ID. Should any amendments to names be made from those advised on the Booking Form, or if a change needs to be made as a Booking Form was not supplied, fees will apply.

Documentation:

Travel Documentation will be issued 2-3 weeks prior to departure. All travel documents will be issued electronically unless arranged otherwise with Helloworld Travel.

Day Trips:

The day trips outlined in this brochure are for recommendation only. Each day trip is subject to minimum numbers participating. Generally these tours will require a minimum of 16 passengers participating. If minimum numbers are not met the prices will vary. Day trips can be arranged for private groups and are subject to re-pricing based on the number of travellers. Day trips can also be tailor made, please speak to your travel consultant about options of tailor making an itinerary to suit your specific interests.

Changes & Amendment Fees:

If you extend or alter your holiday, a minimum fee of \$35 per person per change is payable to Helloworld Travel to cover administrative and communication costs. This is in addition to any fees charged by airlines and applicable suppliers.

Refunds & Cancellation:

Cancellation must be in writing and such notice is not effective until received by Helloworld Travel. Any part payments received by Helloworld Travel over and above your deposit, including payment for airfares, will be subject to cancellation fees at the discretion of Helloworld Travel plus any third party suppliers. A 100% cancellation fee will apply if your reservation is cancelled on or after the final payment deadline.

In the event that an act of terrorism or natural disaster occurs at your chosen travel destination after your final payment has been made, but before your departure date, Helloworld Travel will perform all possible efforts to minimise your travel disruptions. However in extreme cases, your tour may be altered or cancelled for your safety. Helloworld Travel can not be held responsible should any third party suppliers be unable to offer any refunds due to such causes.

Refunds will be subject to the terms and conditions of the third party travel providers that Helloworld Travel have booked the travel arrangements with. It is important to note that third party travel providers have restrictive terms and conditions for group travel and can differ from those outlined in their brochure or on their website. Helloworld Travel cannot be held responsible for any travel providers delays in issuing refunds. Some refunds, such as airlines, are known to take at least 3 - 6 months. Similarly, any refund for a cancelled booking can only be paid to you, once the supplier provides the refund to Helloworld Travel.

Helloworld Travel takes pride in providing an exclusive travel experience and often take a long time to plan and book the travel arrangements included in your chosen itinerary. Any remuneration earned by Helloworld Travel will remain non-refundable.

Liability & Privacy:

Helloworld Travel acts as a travel agent only. We sell various travel related products on behalf of numerous transports, accommodation and other wholesale third party travel providers and services, such as airlines, coach, rail and cruise line operators. Helloworld Travel's obligation is to make travel bookings on your behalf and to arrange relevant contracts between you and the third-party travel service providers. We cannot be held responsible for and make no warranty or representation about such information including the standard, class, or description of accommodation or services provided by third-party travel service providers.

All bookings are made subject to the terms and conditions and limitations of liability imposed by these service providers. Your legal recourse is against the specific provider and not Helloworld Travel. If for any reason, any third-party travel providers are unable to provide the services for which you have contracted your remedy lies against the provider and not with Helloworld Travel.

It is important that you and all members of the travelling party are aware of the terms & conditions as they may relate all or in part to the bookings held by our office on your behalf. If you are making bookings on behalf of a couple or a group, we will be happy to provide you with more than one copy of this confirmation if requested.

All reservations have been booked under the terms & conditions laid down by the airlines, cruise and tour wholesalers. Please pay particular attention to the clauses covering amendments and cancellations as detailed in their brochure. Helloworld Travel reserve the right to also impose these fees and our "Menu of Services" is available upon request.

We do not accept any liability of whatever nature, whether in contract, tort or otherwise for injury, loss, delay, additional expense or inconvenience caused, for the acts, omissions or default, whether negligent or otherwise, of third-party travel providers over whom we have no direct control. Under circumstances where liability cannot be excluded, such liability is limited to the value of the purchased travel arrangements. We do not accept any liability in contract, tort or otherwise for any injury, damage, loss (including consequential loss), delay, additional expense or inconvenience caused directly or indirectly by force majeure or any other event which is beyond our control which is not preventable by reasonable diligence on our part.

Helloworld Travel collects information about you (including health information where necessary) and may disclose your personal information to organisations which provide services to Helloworld Travel to enable us to provide products and services to you, process your travel arrangements and facilitate your participation in loyalty programs. If the information is not provided, we may not be able to fulfil the service requested. As a Helloworld Travel customer, you may, at any time, request further information about the way we manage your personal information. You may also request removal from our contact lists or correct your personal information by contacting us in writing or by e-mail.

Brochure Accuracy, Images & Maps within this publication:

Helloworld Travel has endeavoured to ensure that the information given in this brochure is correct to the best of its knowledge at the time of going to print. All images are used with permission and are subject to copyright from their source. Maps may not be to scale or represent 100% location accuracy for the purpose of readability. Helloworld Travel can not be responsible for changes in factual data or imagery and recommend you confirm the details of your chosen holiday package at the time of booking. Helloworld Travel will endeavour to notify you of any significant changes prior to departure.



helloworld
TRAVEL
HOSTED JOURNEYS

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🏠 58 Wood Street



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by using #hostedjourneys



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itineraries, travel blogs and our HJ-Health-Safe Program
www.hostedjourneys.com.au